

PORTFOLIO HOLDER DECISION RECORD

Portfolio Holder: Portfolio Holder for Environment Councillor P Murphy	Service: Environmental Services
CMT Officer: Mark Mathews, Head of Environmental Services, Dan Horn, Acting Assistant Director	Delegated Power Being Exercised: Part 3, Table 5, paragraph 8 of Fenland District Council's Constitution provides all portfolio holders with delegated authority to approve any action within their functional area up to a value of £250,000. Councillor Murphy is the portfolio holder for Environmental Services in respect of which this decision relates.
Subject of Decision: Environmental Services Vehicle In-Cab System	

Decision Taken:

The Portfolio Holder for Environmental Services is requested to agree a 5-year renewal of contract via Crown Commercial Services for the provision of electronic systems and in-cab technology across refuse and cleansing services, the garden waste service and commercial waste.

The Bartec in-cab system works effectively, is integrated directly into the Council website to allow service requests to be raised, payments made, and bookings made.

Customer feedback on the associated Fenland Bin App is very positive with very high levels of use. The contract costs are within budget and are expected to be in the region of £27,000 per annum.

Decision: To take advantage of the contract provided through the Crown Commercial Services Framework with Bartec for the provision of back office, in-cab and mobile phone app. This is a 5-year contract with potential for a further 2 years of extension.

Reason for the Decisions:

The framework offers good value and covers all of the councils existing needs and installed equipment without the cost of migration, training, tendering and re-equipping to a comparable product.

Alternative Options Considered (if appropriate):

Re-tender the contract.

Background/Reports/Information considered and attached:

Fenland implemented in-cab technology as part of efficiencies and service modernisation in 2009/10.

This saw a reduction in unnecessary HGV trips, improved efficiency and enabled integration with the website as part of the Council's channel shift objectives.

Customers can now report direct to frontline colleagues issues such as missed collections, flytipping, litter and order services including garden waste subscriptions and brown bin delivery any day of the week at any time.

The Fenland Bins App provided by Bartec is well received and used by customers and has been installed on hundreds of thousands of separate mobile devices and tablets in the past 5 years.

Portfolio Holder Signature: Councillor P Murphy	Date: 20 June 2022
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Please forward to Democratic Services upon completion

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KEY/20MAY22/01	Implementation Date: 28 June 2022 (if not called-in) (Allow 5 clear working days after publication of decision)

Circulation: Democratic Services, Portfolio Holder, Officer and Accountancy.